



BIOGRAPHY

UNITED STATES AIR FORCE

CHIEF WARRANT OFFICER 2 LOUIS A. PHAN

Chief Warrant Officer Louis Phan is the Communications Technical Advisor, 435th Communications Operations Group, Ramstein Air Base, Germany. In this capacity, he advises the Group Commander on all matters regarding Warfighter Communications and guides 600 Airmen across 3 squadrons in providing United States Air Forces in Europe – Air Forces Africa with expeditionary communications, engineering and installation, and Command, Control, Communications, Computers, Intelligence, Surveillance, and Reconnaissance systems for European Command, Africa Command, and North Atlantic Treaty Organization.

Mr. Phan enlisted in the Air Force in November 2012 as a Cyber Systems Operations Technician and was commissioned through Warrant Officer Training School in March 2025. His professional background includes various duties in the cyber operations field, spanning assignments in Germany and Washington, D.C. While stationed at Ramstein Air Base, he deployed to support exercises such as DACIAN EAGLE, DACIAN THUNDER, JUNIPER COBRA, as well as operations ENDURING FREEDOM and ATLANTIC RESOLVE. During his tour in the Pentagon, he provided executive travel communications support to the Chairman of the Joint Chiefs, Vice Chairman of the Joint Chiefs, Secretary of the Air Force, Chief of Staff of the United States Air Force, and Chief of Space Operations of the United States Space Force.



EDUCATION

2017 Associate of Applied Science, Information Systems Technology, Community College of the Air Force

2017 Airman Leadership School, Kaiserslautern, Germany

2020 Senior Enlisted Joint Professional Military Education I, non-residence

2020 Noncommissioned Officer Academy, McGhee Tyson ANGB, Tennessee

2020 Certified Information Systems Security Professional, ISC2, Alexandria, Virginia

2021 Bachelor of Science, Cloud Computing, Western Governor University, Utah

2022 Senior Enlisted Joint Professional Military Education II, non-residence

2022 Certified Information Security Manager, ISACA, Schaumburg, Illinois

2023 Master of Science, Cybersecurity and Information Assurance, Western Governor University, Utah

2024 Project Management Professional, Project Management Institute, Upper Darby, Pennsylvania

2025 Warrant Officer Training School, Maxwell Air Force Base, Montgomery, Alabama

ASSIGNMENTS OR CAREER CHRONOLOGY

Jun 2013 – Jan 2017, Tactical Network Operations Technician, 1st Combat Communications Squadron, Ramstein AB, Germany

Feb 2017 – Jun 2018, Flight Training Administrator, 1st Combat Communications Squadron, Ramstein AB, Germany

Jul 2018 – Nov 2019, Team Member, Executive Travel, 844th Communications Squadron, Pentagon, DC

Dec 2019 – Nov 2020, NCOIC, Executive Travel, 844th Communications Squadron, Pentagon, DC

Dec 2020 – Sept 2022, Section Chief, Executive Travel, 844th Communications Squadron, Pentagon, DC
Oct 2022 – Jun 2024, Section Chief, Cyber Operations, 690th Intelligence Support Squadron Operating Location Bravo, Joint Base Anacostia-Bolling, DC
Jun 2024 – Jun 2025, Superintendent, 690th Intelligence Support Squadron Operating Location Bravo, Joint Base Anacostia-Bolling, DC
Jun 2025 – Present, Communications Technical Advisor, 435th Communications Operations Group, Ramstein AB, Germany

MAJOR AWARDS AND DECORATIONS

Air and Space Achievement Medal with 1 Oak Leaf Cluster
Air and Space Commendation Medal
Meritorious Service Medal with 1 Oak Leaf Cluster

OTHER ACHIEVEMENTS

2016 Air Force Major General Harold M. McClelland Large Unit of the Year
2017 Wing Outstanding Cyber Operations Airman of the Year
2017 Air Force Major General Harold M. McClelland Large Unit of the Year
2018 Air Force District of Washington Stripes for Exceptional Performers Promotion
2019 Group Major General Harold M. McClelland Large Unit of the Year
2019 Group Junior Enlisted Lance P. Sijan Award
2021 Air Force Defense Red Switch Network Facilities of the Year
2022 Air Force Major General Harold M. McClelland Large Unit of the Year

EFFECTIVE DATES OF PROMOTION

Airman Basic, 27 November 2012
Airman First Class, 25 January 2013
Senior Airman, 25 May 2015
Staff Sergeant, 1 June 2017
Technical Sergeant, 24 December 2018
Master Sergeant, 1 April 2022
Chief Warrant Officer Two, 13 April 2024

(CURRENT AS OF JANUARY 2026)